

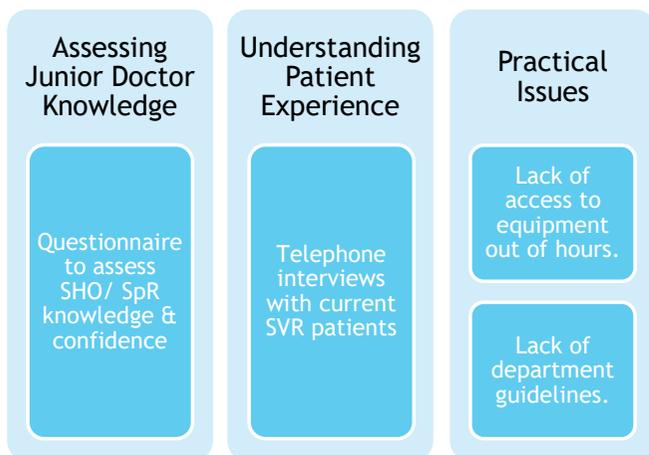
# Surgical Voice Restoration: Improving out of hours care: A multidisciplinary QI Project.

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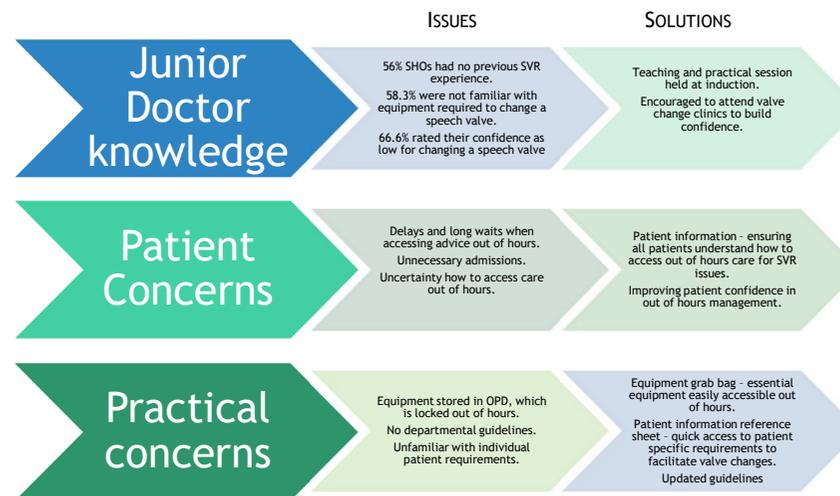
## Background & Aims:

Swansea Bay University Health Board have a caseload of 37 surgical voice restoration (SVR) laryngectomies. These patients are excellently managed during working hours, by a SALT-led service. Concerns were raised regarding the quality of out of hours management: the aim of this project was to identify and address the factors contributing to the difference in care received.

## Identifying the issues:



## Addressing the issues:



## Summary:

- Collaborative project.
- Identified and addressed barriers to providing out of hours care that was up to the standard of the care received during normal working hours.
- Ongoing - with regular junior doctor rotations, it is important to keep updating and refreshing knowledge to maintain out of hours service.